ParentAccess v21.x.x Cycle Release Notes

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v21.1.0 RELEASE NOTES

ParentAccess v21.1.0 provides several new features to improve your experience. This overview explains the recent changes.

Related documentation is available on ProgressBook WebHelp. For more information about an enhancement, see the product guide referenced in parentheses.
http://webhelp.progressbook.com

Enhancements

ParentAccess Account Maintenance

- The export created by **Export Registration Keys** now includes a column that contains the parent's email address that is tied to their record in SIS. *(ProgressBook ParentAccess Administration Guide)*

User Interface

- Users no longer receive an error when they have accessed the sign in screen multiple times.

v21.2.0 RELEASE NOTES

ParentAccess v21.2.0 provides several new features to improve your experience. This overview explains the recent changes.

This document contains the following items:

- Enhancements
- Resolved Issues

Related documentation is available on ProgressBook WebHelp. For more information about an enhancement, see the product guide referenced in parentheses.
http://webhelp.progressbook.com

Enhancements

ParentAccess Admin

- The **Show Inactive Schools** checkbox has been added to the screens listed below to enable users to set whether inactive schools are included in the **Schools** drop-down list. By default, **Show Inactive Schools** is not selected, and inactive schools are not included in the **Schools** drop-down list. To include inactive schools in the drop-down list, select **Show Inactive Schools**.
    - **ParentAccess Account Maintenance** screen
    - **Registration Key Maintenance** screen
    (ParentAccess Admin Guide)

Resolved Issues

ParentAccess Account Maintenance

- (PBSIS-14347) Previously, on the **Create a student account** screen, entries in the **First Name** and **Last Name** fields that contained a special character, such as a hyphen or an apostrophe resulted in the error message, "The key does not match the information you provided." Now, entries in these fields are validated against StudentInformation data instead of GradeBook data, and the message is no longer displayed when special characters are entered in the **First Name** or **Last Name** fields.

- (PBSIS-2914) Previously, on the **ParentAccess Account Maintenance** screen, if the user clicked **Export All** to create a .csv export file and the saved **Room Description** contained a comma, subsequent data in the .csv file was displayed incorrectly. Now, a .csv file that includes a **Room Description** with a comma displays correctly.

v21.3.0 RELEASE NOTES

ParentAccess v21.3.0 provides a new feature and resolves some issues to improve your experience. This overview explains the recent changes.

This document contains the following items:

- Enhancements
    - ParentAccess
- Resolved Issues
    - ParentAccess
    - Frontline ProgressBook Parent & Student (FPPS) Mobile App

Related documentation is available on ProgressBook WebHelp.
http://webhelp.progressbook.com

Enhancements

ParentAccess

ParentAccess District Setup

- On the **District Setup** screen, when **Yes** is selected in the **Enable this District?** field, the following message now displays on the screen below the field: "'Once your district is re-enabled it may take some time for ParentAccess to become available. Thank you for your patience."

Resolved Issues

ParentAccess

- (PBSIS-16066, PBSIS-15891) On the **Registration Key Maintenance** screen, if a parent or student has created an account in one district with a Registration Key intended for another district, the **Accounts** column will display "**@**" followed by an additional string of numbers for the district identifier. The current solution is for districts to delete the Parent account and recreate it. Now, in this scenario, parents and students cannot select a district different from the district associated with the Registration key, and a message is displayed to inform them of this.

Frontline ProgressBook Parent & Student (FPPS) Mobile App

- (PBSIS-15011) Previously, in **FPPS** for districts that do not use **Family Groups**, contacts for multiple students who were not a primary contact could not download a student's report card from the mobile app. Now, in this scenario, contacts can download the report card in the mobile app, which is the same functionality as in the Web version of **ParentAccess**.